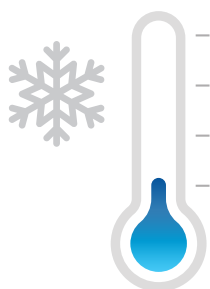




How Weather Normalization Adjustment Offers More Predictability for Customer Bills

To make customers' bills more predictable, the Pennsylvania Public Utility Commission (PUC) approved Peoples' use of a Weather Normalization Adjustment (WNA). WNA is a common billing method used by many utilities to offer predictability by making an adjustment for the difference between actual temperatures and normal temperatures in your bill. WNA applies to bills rendered from October 1 – May 31.

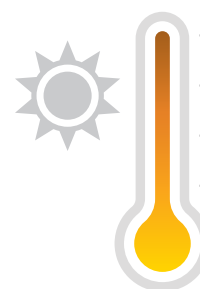
What this means for you:



If temperatures are more than 3 percent **colder** than normal in a given billing cycle, **customers may see a credit on their bill.**



In billing cycles where the weather is within 3 percent of normal, **customers likely will not have a Weather Normalization Adjustment.**



If temperatures are more than three percent **warmer** than normal in a given billing cycle, **customers may see an adjustment on their bill.**

Important things to know:

- + The WNA **ONLY** applies to distribution charges – so in warmer-than-normal months, when you have a WNA charge, you will likely pay less for the gas itself, because less will be used during that cycle.
- + “Normal” weather is a calculation based on historical temperature data and expected future temperatures and is approved by the PUC.

Benefits

- + Stabilizing bills and offering predictability for customers, to help with planning and budgeting
- + Offers more predictability for Peoples investment and infrastructure planning, helping us continue to provide safe, reliable and sustainable distribution service.



Visit peoples-gas.com/rates/wna to learn more about WNA and other payment resources.